

GENERIC PLAN OF MANAGEMENT FOR PLAYGROUNDS



March 2009

Table of Contents

Introduction	3
Aim.....	3
Objectives	4
Playground Policy	5
Park and Playground Guidelines	5
Playgrounds Included Within the Plan	6
<i>Abernethy Playground</i>	7
<i>Bluey Frame Park</i>	8
<i>Brunner Park</i>	9
<i>Ernie Dunlop Park</i>	10
<i>Hedleigh Park</i>	11
<i>Meredith Playground</i>	12
<i>Stanford Merythr Playground</i>	13
<i>Margaret Street Playground</i>	14
<i>Nulkaba Playground</i>	15
<i>O'Brien Street Playground</i>	16
<i>Whitburn Street Playground</i>	17
<i>Wermol Street Playground (George Winter Park)</i>	18
<i>Paxton Playground</i>	19
<i>Ellalong Park</i>	20
<i>Macquarie Avenue Playground (O'Neill Park)</i>	21
<i>Stephen Street Park</i>	22
<i>South Cessnock Playground</i>	23
<i>Shiraz Grove Playground</i>	24
<i>Norman Brown Park</i>	25
<i>Quarry Street Park</i>	26
Land Use and Activity	27
Maintenance of Facilities	27
Future Land Use	27
Management of the Land	28
Implementation Action Plan	29

Introduction

This plan of management has been prepared by Cessnock City Council for Playgrounds in accordance with the Local Government Act, 1993.

This plan of management is an important document providing a clear framework for the future management of land in the care and control of Council. This plan will enable Cessnock City Council to produce a consistent and effective set of guidelines which will govern the management of its community land.

The Local Government Act, 1993 states that community land is land that is reserved for community use. The Act also states that councils must categorise all community land according to its function. The community land covered by this plan is categorised as Parkland. The core objectives of community land categorised as Parkland are:

- (a) To encourage, promote and facilitate recreational, cultural, social, and educational pastimes and activities; and
- (b) To provide for passive recreational activities or pastimes and for the casual playing of games, and to improve the land in such a way as to promote and facilitate its use to achieve the other core objectives for its management.

This Plan of Management will be reviewed quarterly and annually during the budget process to assess implementation and performance, and be fully reviewed after five years to allow policy and planning issues to be updated.

Aim

The aim of this generic plan of management is to comply with the requirements of the Local Government Act, 1993, and to provide guidelines for the effective use and management of Councils playgrounds.

Objectives

The key objectives which give direction to this plan are:

- To plan for the continual development and maintenance of recreational resources within local playgrounds to a high standard for the convenience and well being of users;
- To plan for progressive improvements of the quality and appearance of parks and playgrounds as funds become available;
- To facilitate the effective, equitable and efficient management of the land within local playgrounds;
- To provide a broad spectrum of safe, high quality recreational opportunities at local playgrounds;
- To distribute future recreational resources as community demand and financial viability dictates in regards to local playgrounds;
- To maintain clear communication channels with stakeholders, the public and nearby residences;
- To make provisions for the sale of undesirable open-space areas, leases, licences and agreements in respect of the utilisation of Councils recreational assets; and
- To make provision for licence agreements for periods up to 21 years in respect of the utilisation of councils recreational assets.

Playground Policy

Provided within Councils playground policy is a number of objectives which Council aims to achieve when upgrading existing or providing new playgrounds. These include:

- To provide a system of children's playgrounds that is safe, attractive and challenging to children.
- To site playgrounds so that all children have an opportunity to use them.
- To provide ancillary facilities to encourage adults to attend playgrounds with children and thus provide some supervision.
- To distribute playgrounds through a system of Local, District and Regional Parks.

Additional information including definitions and procedures can be found on Councils Website www.cessnock.gov.au under Codes, Policies and Procedures.

Park and Playground Guidelines

Park and Playground Guidelines have been developed through the establishment of the Recreation and Open Space Strategic Plan. The guidelines for local parks and playgrounds have been included within this document as they provide clear expectations and standards for what these types of recreation facilities should contain.

Guidelines for Local Parks and Playgrounds

Whilst they are generally located in parks, the provision of playgrounds is assessed on a case by case scenario considering the proximity of the park to other community and recreation facilities (e.g. sportsgrounds, large passive spaces, community halls etc...). Items to be considered and incorporated into local parks include:

- Minimum 0.5 hectare in size
- Should be accessible with a maximum of a 10 minute walk from residences
- Generally contain basic facilities suitable for short term visits by the local community
- Generally do not provide facilities for larger groups
- Access for most users is by walking or cycling
- Are more numerous than district and regional parks

- Local Parks would usually contain:-
 - A picnic shelter and seating
 - A rubbish receptacle
 - Some form of shade
 - A small kick about area
 - Concrete pathways
 - A drinking fountain
 - A local playground catering for the zero to teen age bracket which is compliant with Australian Standards and incorporates rubber safety surface as well as a small play unit containing a slide and climbing apparatus, swing set, spring rocker and slide.

Playgrounds Included Within the Plan

There are 20 playgrounds covered in the plan and include:

- Abernethy Playground
- Bluey Frame Park
- Brunner Park
- Ernie Dunlop Park
- Hedleigh Park
- Meredith Playground
- Stanford Merythr Playground
- Margaret St Playground
- Nulkaba Playground
- O'Brien St Playground
- Whitburn St Playground
- Wermol St Playground (George Winter Park)
- Paxton Playground
- Ellalong Park
- Macquarie St Playground (O'Neill Park)
- Stephen St Park
- South Cessnock Playground
- Shiraz Grove Playground
- Norman Brown Park
- Quarry Street Park

Abernethy Playground



Address: 6 Murray Street, Abernethy
Parcel ID: 12886 & 12889
Area: 0.2 hectares
Council Type: Community

Description

The park is located on a corner block in Abernethy. The park is a reasonable size, and is in relatively good condition.

Play Equipment

The play equipment in the park includes a slide, 2 swings, climbing apparatus, a digger, and a spring rocker. Course river sand is used as softfall material.

Passive Recreation Area

The passive recreation area at the site is in relatively good condition however, the block has a slight slope. The park contains a small shelter with picnic seating which is located near the play equipment.

Future Works

Continue to maintain the site as a local playground. No additional works are planned in the short to medium term.

Bluey Frame Park



Address:	103 Station Street, Weston
Parcel ID:	10140
Area:	0.08 hectares
Council Type:	Community
Lot:	4
Sec:	11
DP:	979187

Description

The park is located on a corner block in Weston. The park is a fair size and is in reasonable condition. Kopper log fencing surrounds the park.

Play Equipment

The play equipment in the park includes climbing apparatus, a slide, a spring rocker, and a spring see saw. Course river sand is used as softfall material.

Passive Recreation Area

The passive recreation area at the site is in reasonable condition. There are a number of large shade trees near the play equipment and 2 bench seats within the park.

Future Works

In line with the small town Masterplan for Weston, the park is proposed to be upgraded as the 'Gateway' to Weston. Linkages are to be improved between open space areas via pathways within the park and additional landscaping is also proposed.

Brunner Park



Address:	Dalwood Road, East Branxton
Parcel ID:	10720, 10722, 10726
Area:	0.14 hectares
Council Type:	Community
Lot:	1, 2, 3
Sec:	2
DP:	6634

Description

Formerly known as East Branxton Park, the park was renamed Brunner Park in 2007. The park borders Dalwood Road, Tulloch Street and McMullins Road in East Branxton. The park is a good size, is in reasonable condition and is surrounded by kopper log fencing.

Play Equipment

The play equipment in the park includes 2 swings, a spring rocker and slide. Course river sand is used as softfall material.

Passive Recreation Area

The passive recreation area at the site is in reasonable condition. There are 2 bench seats and a shelter with picnic seating located at the park.

Future Works

Continue to maintain the site as a local playground. No additional works are planned in the short to medium term.

Ernie Dunlop Park



Address:	Appleton Ave, Weston
Parcel ID:	9650, 9651, 9652, 9653, 9654
Area:	0.31 hectares
Council Type:	Community
Lot:	102, 103, 104, 105, 106
Sec:	5
DP:	12915

Description

The park is located on a corner block in Weston. This playground was recently upgraded with the installation of rubber wetpour safety surfacing. The park is a reasonable size and is in good condition. Weld mesh fencing surrounds the park.

Play Equipment

The play equipment in the park includes 2 swings, a spring rocker, a slide, climbing apparatus, and a vertical spinner. The equipment is in good condition and rubber wetpour safety surfacing is utilised as softfall material.

Multi Purpose Court

There is an old tennis court located in the park which currently acts as a multi purpose court. The court is fenced on 3 sides with chain mesh. Situated on the court are 2 basketball hoops with back boards and a netball ring.

Passive Recreation Area

The passive recreation area at the site is in reasonable condition. There are a number of large shade trees near the play equipment and shelter with picnic setting.

Future Works

Continue to maintain the site as a local playground. No additional works are planned in the short to medium term.

Hedleigh Park



Address:	Heddon Street, Heddon Greta
Parcel ID:	15466, 15465, 15464, 15390
Area:	0.34 hectares
Council Type:	Community
Lot:	12, 13, 14
Sec:	15
DP:	3816

Description

The park is located on a corner block in Heddon Greta. The park is in good condition. Koppers log fencing surrounds the park.

Play Equipment

The play equipment in the park includes 2 swings, climbing equipment, 2 slides, a vertical spinner, a spring see saw. The equipment is in excellent condition and contains rubber wetpour safety surfacing as softfall material.

Passive Recreation Area

The passive recreation area at the site is in good condition. There are a number of large shade trees along the south side fence of the park. The park also contains a bubbler, bench seat and shelter with picnic seating which are located near the play equipment.

Future Works

This playground was given a complete upgrade in 2006. As such there are no works planned in the long term.

Meredith Playground



Address:	Eighth Street, Weston
Parcel ID:	9814, 10643
Area:	0.16 hectares
Council Type:	Community
Lot:	10, 9
Sec:	23
DP:	979187

Description

The park is located in Weston. The park is a fair size and is in reasonable condition. Koppers log fencing surrounds the park.

Play Equipment

The play equipment in the park includes 2 swings, climbing apparatus, a slide and 2 spring rockers. Course river sand is utilised as softfall material.

Passive Recreation Area

The passive reaction area is suitable for a park of this nature. There is a large shade tree located in the middle of the park close to the play equipment. The site also contains a bench seat and bubbler.

Future Works

Continue to maintain the site as a local playground. No additional works are planned in the short to medium term.

Stanford Merythr Playground



Address:	Wallsend Street, Stanford Merythr
Parcel ID:	14726, 14727
Area:	0.2 hectares
Council Type:	Community
Lot:	4, 5
Sec:	4
DP:	758926

Description

The park is located in Stanford Merthyr. It is a good size and is in reasonable condition. Fencing is provided through surrounding residences.

Play Equipment

The play equipment in the park includes climbing apparatus, 2 swings, a slide, a spring rocker and a spring see saw. Course river sand is utilised as softfall material.

Passive Recreation Area

The passive recreation area is in a fair condition. The passive recreation area contains a bench seat, a bubbler as well as a number of trees which provide shade.

Future Works

Continue to maintain the site as a local playground. No additional works are planned in the short to medium term.

Margaret Street Playground



Address:	Margaret Street, Cessnock
Parcel ID:	1771, 1772
Area:	0.16 hectares
Council Type:	Community
Lot:	9, 10
Sec:	2
DP:	5085

Description

The park is located on a corner block in Cessnock. The park is a reasonable size and is in good condition. Formal gardens are located at the front of the park and weld mesh fencing surrounds the park.

Play Equipment

The play equipment in the park includes climbing apparatus, 2 slides, a spring rocker, 2 swings, a play house and a digger. Course river sand is used as softfall material.

Passive Recreation Area

The passive recreation area at the site is in good condition and there is a pathway which traverses the site. There are 2 bench seats located in the park and a rotunda located near the play equipment.

Future Works

Continue to maintain the site as a local playground. Works to be completed at the site in the short to medium term include refurbishment of the gardens at the front of the park which have been identified within the Recreation and Open Space Strategic Plan.

Nulkaba Playground



Address:	9 Branxton Street, Nulkaba
Parcel ID:	15846, 15847
Area:	0.4 hectares
Council Type:	Community
Lot:	8, 10
Sec:	2
DP:	758795

Description

The park is located on a corner block in Nulkaba. The park is quite large and is in reasonable condition. Koppers log fencing surrounds the park.

Play Equipment

The play equipment in the park includes 3 swings, climbing apparatus and a spring rocker. The equipment is in reasonable condition. Course river sand is used a softfall material.

Passive Recreation Area

The passive recreation area at the site is fairly large and is in reasonable condition. There are a number of large shade trees located within the park as well as a bench seat and bubbler.

Future Works

Continue to maintain the site as a local playground. As a result of the area rezonings within the Nulkaba area, an upgrade to the play equipment and safety surfacing has been requested.

O'Brien Street Playground



Address:	O'Brien Street, Cessnock
Parcel ID:	1879, 1880
Area:	0.16 hectares
Council Type:	Community
Lot:	14, 15
Sec:	10
DP:	5465

Description

The park is located in West Cessnock. The park is a good size and is in reasonable condition. Adjacent residences provide fencing for the site.

Play Equipment

The play equipment in the park includes 3 swings, a slide and a spring see saw. Course river sand is used as softfall material.

Passive Recreation Area

The passive recreation area at the site is in excellent condition however there is no provision of shade.

Future Works

Continue to maintain the site as a local playground. Shade to be considered at the site either through the planting of advanced stock trees or via a shade shelter.

Whitburn Street Playground



Address:	22 Whitburn Street, Greta
Parcel ID:	17741, 17742
Area:	0.22 hectares
Council Type:	Community
Lot:	25, 26
Sec:	A
DP:	5904

Description

The park is located on a corner block in Greta. The park is a good size and is in reasonable condition. Adjacent residences provide fencing for the site.

Play Equipment

The play equipment in the park includes a slide, 2 swings, climbing apparatus, a spring rocker, a digger and a small play house. Course river sand is used as softfall material.

Passive Recreation Area

The passive recreation area at the site has a slight slope. There is currently a shelter with picnic seating in the park.

Future Works

Continue to maintain the site as a local playground. No additional works are planned in the short to medium term.

Wermol Street Playground (George Winter Park)



Address:	Wermol Street, Kurri Kurri
Parcel ID:	8311
Area:	0.44 hectares
Council Type:	Community
PT:	170
DP:	755231

Description

The park is located on a corner block in Kurri Kurri. The park is large and is in good condition. Koppers log fencing surrounds the park.

Play Equipment

The play equipment in the park includes climbing apparatus, a slide and a spring see saw. Course river sand is used as softfall material.

Passive Recreation Area

The passive recreation area at the site is in reasonable condition however there is a slight slope. There are a number of large shade trees in the park and there is also a shelter with picnic seating located near the play equipment.

Future Works

Continue to maintain the site as a local playground. Works to be completed at the site in the short to medium term include refurbishment of the picnic shelter which has been identified within the Recreation and Open Space Strategic Plan.

Paxton Playground



Address:	McDonald Ave, Paxton
Parcel ID:	21529, 20254, 24047
Area:	1.3 hectares
Council Type:	Community
Lot:	1
DP:	309362, 365734, 327620

Description

The park is located in Paxton. It is a fairly large park and is in good condition. Pipe rail fencing is located at the front of the park.

Play Equipment

The play equipment in the park includes 2 slides, 2 swings, climbing apparatus, 2 spring rockers and a noughts & crosses game. The equipment is in good condition. Course river sand is used as softfall material.

Passive Recreation Area

The play equipment is located in the southern part of the park and the passive recreation that surrounds the play equipment is in reasonable condition. The northern portion of the park is bush land. There are 2 bench seats, a shelter with picnic seating and some large shade trees located near the play equipment.

Future Works

Continue to maintain the site as a local playground. It is identified within the Recreation and Open Space Strategic Plan that an investigation be completed regarding the feasibility of establishing sporting facilities adjacent to the park.

Ellalong Park



Address:	Helena Street, Ellalong
Parcel ID:	16120
Area:	2 hectares
Council Type:	Community
Lot:	140
DP:	755225

Description

The park is located in Ellalong. It is a good size and is in reasonable condition. Pipe rail fencing surrounds the park as well as fencing from the school that is located adjacent to the park.

Play Equipment

The play equipment in the park includes 2 swings, climbing apparatus, a slide, a digger and 2 spring rockers. Course river sand is used as sofffall material.

Multi Purpose Court

Adjacent to the play equipment is a half size multi purpose concrete court. The court contains 2 basketball hoops with back boards and is utilised regularly.

Passive Recreation Area

The passive recreation area at the site is in reasonable condition however the playing field located within this area is sloped. The field is utilised for social games and general recreation. There are large shade trees and a shelter with picnic seating located near the play equipment.

Future Works

Continue to maintain the site as a local playground. No additional works are planned in the short to medium term.

Macquarie Avenue Playground (O'Neill Park)



Address:	Macquarie Avenue, Cessnock
Parcel ID:	3604
Area:	0.6 hectares
Council Type:	Community
Lot:	200
DP:	28268

Description

The park is located on a corner block in Cessnock. The park is a good size and is in reasonable condition. Fencing is provided through adjacent residences.

Play Equipment

The play equipment in the park includes a swing, a slide, climbing apparatus and a spring rocker. Course river sand is used as softfall material.

Passive Recreation Area

The passive recreation area at the site is in good condition. There are some large shade trees in the park and a shelter with picnic seating which is located near the play equipment.

Future Works

Continue to maintain the site as a local playground. It is also identified within the Recreation and Open Space Strategic Plan that a picnic shelter be installed.

Stephen Street Park



Address:	Stephen Street, Cessnock
Parcel ID:	2217
Area:	1 hectare
Council Type:	Community
Lot:	1
DP:	180560

Description

The park is located in Cessnock. The park is quite large however the playground is in poor condition. Koppers log and chain mesh fencing surround the site.

Play Equipment

The play equipment in the park includes 2 swings, a spring rocker and a rotating table. Course river sand is used as softfall material.

Passive Recreation Area

The passive recreation area at the site is in good condition. There is a small clubhouse (formerly public toilet block) that is utilised by a local community group for meetings. There are trees located throughout the park and a bench seat and shelter with picnic seating located near the play equipment. The park also contains an off leash dog exercise area.

Future Works

Following significant vandalism it is proposed that the play equipment be replaced and rubber wetpour safety surfacing be installed within the playground.

South Cessnock Playground



Address:	35 Mc Farlane Street, Cessnock
Parcel ID:	1138, 1140, 1141, 1134
Area:	0.32 hectares
Council Type:	Community
Lot:	1, 2, 3, 4
Sec:	E
DP:	4308

Description

The park is located on a corner block in Cessnock. It is a fair size and is in reasonable condition. The park is fenced via surrounding residences.

Play Equipment

The play equipment in the park includes 2 swings, a slide, climbing apparatus, a spring see saw and a spring rocker. Course river sand is used as softfall material.

Passive Recreation Area

The passive recreation area at the site is a good size and is in reasonable condition. There are a number of large shade trees located near the play equipment as well as a large shelter with picnic seat.

Future works

Continue to maintain the site as a local playground. It is also identified within the Recreation and Open Space Strategic Plan that a picnic shelter be installed.

Shiraz Grove Playground



Address:	Shiraz Close Vineyard Grove, Cessnock
Parcel ID:	502785
Area:	0.3 hectares
Council Type:	Community
Lot:	421
DP:	1031072

Description

The park is located in a relatively new residential area named “Vineyard Grove” in Cessnock. It is a fair size and is in good condition. Pool style fencing surrounds the park along with fencing from adjacent residences.

Play Equipment

The play equipment in the park includes climbing apparatus, 2 slides, 2 swings, a spring rocker and 2 vertical spinners. The equipment is in good condition and rubber wetpour safety surfacing is used as softfall material.

Passive Recreation Area

The passive recreation area at the site is in good condition however the block has a slight slope. There is a concrete pathway that traverses the park. The park also includes 2 bench seats and a rotunda with picnic seating.

Future Works

Continue to maintain the site as a local playground. It is also identified within the Recreation and Open Space Strategic Plan that a shade shelter is installed over the playground and that improvements to drainage are completed.

Norman Brown Park



Address:	Water Street, Greta
Parcel ID:	17142
Area:	0.12 hectares
Council Type:	Community
Lot:	1
DP:	963590

Description

The park is located on a corner block in Greta parallel to the New England Highway, a heavily utilised road. The park is a fair size and is in good condition. Koppers log fencing surrounds the park.

Play Equipment

The play equipment in the park includes 2 climbing towers, 2 slides, 2 vertical spinners, a spring see saw, a spring rocker, 2 swings and 2 noughts and crosses games. The equipment is in good condition and rubber wetpour safety surfacing is used as softfall material.

Passive Recreation Area

There are a number of large shade trees located throughout the park. There is a shelter with picnic seating and a small toilet block located near the play equipment.

Amenities

Norman Brown Park contains a small toilet block which is operated as public toilets. There are 2 female toilets and 2 male toilets.

Future Works

Continue to maintain the site as a local playground. It is also identified within the Recreation and Open Space Strategic Plan to complete works to the amenities including repairs to roof rafters, installation of gutters and downpipes, internal painting and lining of the ceiling.

Quarry Street Park



Address:	19 Quarry Street, Cessnock
Parcel ID:	2782
Area:	0.9 hectares
Council Type:	Community
Lot:	38
DP:	755215

Description

The park is located on a corner block in Cessnock. The park is a good size and is in reasonable condition. The site is fenced apart from the southern boundary of the park.

Play Equipment

The play equipment in the park includes 2 swings.

Passive Recreation Area

The passive recreation area at the site is in reasonable condition. There are large shade trees located throughout the site.

Future Works

Continue to maintain the site as a local playground. No additional works are planned in the short to medium term.

Land Use and Activity

The playgrounds identified in this Plan of Management are utilised for general recreation. The play equipment and passive recreation areas are utilised year round by local residents for activities such as walking and picnicking.

This plan of management authorises the granting of easements where the Council decides it is necessary to do so.

In addition this plan of management authorises the granting of leases and licences or delegation of management of the land for purposes consistent with the goals, issues and objectives included in the plan. Leases and licences may be for periods up to 21 years, subject to the requirements of the Local Government Act 1993.

Maintenance of Facilities

Cessnock City Council is responsible for all maintenance duties at the playgrounds and parks identified. These duties include:

- Mowing of all grassed areas within the boundary of the premises
- Maintaining all forms of seating and shelters
- Drainage
- Play equipment and safety surfacing
- Fencing
- Trees located in the parks
- Gardens located in the parks

Future Land Use

Future plans for the use of the playgrounds and parks identified are varied. Future short term casual uses may include:

- Food Vending
- Busking and Entertainment
- Sale of Alcohol
- Community and Private events
- Filming
- Use of buildings

Fees determined by Council may be charged for the use of the playgrounds and parks identified, which would be depended on the type of use.

Management of the Land

The objective and performance targets below provide the framework for the management of the playgrounds and parks identified. The objective and performance targets listed are consistent with anticipated availability of resources.

The priorities in this implementation plan have been determined through community consultation and recreation planning data and are subject to the availability of resources.

This action plan will be reviewed annually and adjustments made in conjunction with the annual estimates process.

The key objectives which were cited in the introduction are revisited to illustrate what each strategy is aiming to achieve.

- To plan for the continual development and maintenance of recreational resources to a high standard for the convenience and well being of users;
- To plan for progressive improvements of the quality and appearance of parks and playgrounds as funds become available;
- To facilitate the effective, equitable and efficient management of the land within;
- To provide a broad spectrum of safe, high quality recreational opportunities;
- To distribute future recreational resources as community demand and financial viability dictates;
- To maintain clear communication channels with stakeholders, the public and nearby residences;
- To make provision for the sale of undesirable open-space areas, leases, licences and agreements in respect of the utilisation of Councils recreational assets; and
- To make provision for licence agreements for periods up to 21 years in respect of the utilisation of Councils recreational assets.

Implementation Action Plan

Management Issues	Objective and Performance Targets	Means of Achieving Objective and Performance Targets	Assessment of Performance in Relation to Objectives and Performance Targets
Recreation Resources	To continually enhance and develop the buildings located at the site as resources become available.	Buildings are enhanced and/or developed as required, based on their current condition.	Council recommendations. Feedback received from the community regarding buildings.
	To continually enhance and develop the facilities at the site as resources become available.	Facilities are improved as required, based on their current condition.	Council recommendations. Feedback received from the community regarding facilities.
Partnerships with Stakeholders	Facilitate regular contact with stakeholders, such as key users, i.e. local residents, Local schools, Tidy Town Committees etc.	Contact details are kept up to date and contact is made as needed.	Assessed through Councils internal Customer Request Management System.
	Where necessary, any queries, requests or complaints are passed on.	Queries, requests and complaints are recorded and referred to the relevant party in a timely manner.	Complaints and requests are recorded via Councils internal Customer Request Management System and acted on in a timely manner.
	Provide financial reports for activities occurring in regard to the land.	Reports are available and provided when requested, e.g. licence agreement requirements, grant applications.	Information provided within financial reports.

Cessnock City Council

Management Issues	Objective and Performance Targets	Means of Achieving Objective and Performance Targets	Assessment of Performance in Relation to Objectives and Performance Targets
Providing Support and Advice to Community Groups	Provide professional advice with regard to development concepts /designs and management issues.	Council maintains contact with local residents, schools and Tidy Town Committees. When requested, Council provides accurate and prompt advice. Where appropriate Council may instigate a project.	Minutes from meetings are distributed and acted on.
	Where possible, provide funding for developments and improvements made to playgrounds and parks.	Appropriate projects are added to the Capital Works Program, or alternate funding sources identified.	Amount of funding provided from Council or alternate source. Completion of projects in a timely manner.
Informal/Social Recreation	To encourage, promote and facilitate recreational pursuits in the community involving organised and informal recreation activities and games.	Playgrounds and parks provide areas where recreation activities and organised games can be conducted.	Number of activities and games conducted on an annual basis.
	To encourage, promote and facilitate recreational, cultural, social and educational pastimes and activities.	Allocation of playgrounds and parks for this type of use. These sites provide areas where recreational, cultural, social and educational pastimes and activities can be held.	Number of patrons attending organised events, number of people utilising passive park areas. Diversity of events.
	To provide for passive recreational activities or pastimes and for the casual playing of games.	Open space area is provided within parks.	Number of patrons attending organised events, number of people utilising passive park areas.
	Maximise availability for passive recreational use within parks.	Limit organised activities in passive recreation areas.	Ongoing promotion of area by Council. Data is made available on attendance figures.

Cessnock City Council

Management Issues	Objective and Performance Targets	Means of Achieving Objective and Performance Targets	Assessment of Performance in Relation to Objectives and Performance Targets
Communication	Ensure that activities and events are managed having regard to any adverse impact on nearby residences.	Council develop and adopt consultation protocols.	Feedback is reviewed via Councils internal Customer Request Management System.
	Provide advance notice to nearby residents of any events/activities that may produce excessive noise or traffic congestion.	Nearby residents receive notice (verbal or written) of any such events/activities at least two days prior to the event taking place.	Feedback received from community regarding proposed events.
	Offer opportunities for residents to provide feedback in regard to the management of parks and playgrounds.	Residents are provided with Council details.	Level of feedback received from community regarding management of parks and playgrounds.
Future Needs	Provide facilities on the land to meet the current and future needs of the local community and of the wider public. In relation to public recreation and the physical, cultural, social and intellectual welfare or development of individual members of the public.	Local parks are recognised in Councils Recreation and Open Space Strategic Plan	The plan is reviewed every five years.